	New Station	Reservations and bookings	Stoppages	Late running	Catering	Misc.	Total
Received at Stans.	—	2	—	5	4	5	16
Received at HQ.	2	7	21	13	4	13	60
TOTAL	2	9	21	18	8	18	76

(i) New stations—sugestions are under scrutiny for feasibility and commercial viability.

(ii) Reservation and bookings—some of the complaints pertain to the period immediately following extension of trains to Madgaon with effect from 26.1.1998. Complaints are investigated and corrective steps taken where necessary.

(iii) Stoppages—most of the complaints were for providing stoppages at Madgaon, Khed, Chiplum, Sangmeshwar, Vaibhavwadi, Kudal, Madure, Pernem, Thivim, Cancona, Ankola, Kumta, Honnavar, Murdeshwar, Kundapure, Udupi, Suratkal, etc. Most of these stations have been provided stoppages by different express trains in a staggered fashion.

(iv) Late Running—Details at (c) & (d) given as under:—

(v) Catering—Out of a total of 49 stations, tea stalls are available at 30 stations. In addition Vegetarian/Non-Vcgetarian res taurants are available at Ratnagiri and Madgaon. In-train vending of tea/coffee/snacks etc. are available. Additional steps are being taken to improve the facilities by introducing mobile trolleys.

(vi) Miscellaneous—These complaints suggestons pertain to various subjects sueh as re-naming of stations, supirfy of bed-iolls, inadequacy of passenger amenities, etc. These are being continuously monitored and corrective action taken where necessary.

(b) Trains do run late at times mostly, it is case of Southern Railways and Central Railways handling over late to Konkan Railway which causes late running. During monsoon, precautionary measures on Konkan Railway cause addition to running time. Bui most of the complaints relate to pre-jnonsoon period.

(c) Most of the complaints pertain to train No. 6635 6636 i.e Netravgti Express, This train was suffering detention and losing time on Southern , Konkan as well as Central Railways due to various reasons and the cascading effect tended to accumulate. Both Southern Railway and Central Railway have taken a review and the train 6635/6636 is now rescheduled to a better path to avoid losing of time on Southern Railway and Central Railway.

BOLT system for implementation of railway projects

3481. SHRIMATI MALTI SHARMA:
SHRI RAJNATH SINGH:

Will the Miniser of RAILWAYS be pleased to state:

(a) whether the Four member Committee appointed to study the feasibility of BOLT system has recommended to cancel the BOLT system for implementation of the railway projects;

(c) if so, the details of the projects in Maharashtra affected by the decision of the Committee;

(d) the reasons for cancellation of the BOLT system; and

(d) the steps taken for alternative arrangements for implementation of these projects?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI RAM NAIK): (a) No, Sir. The committee has suggested modifications in the existing BOLT (Build-Own-Lease-Transfer) scheme and has not recommended its cancellation as such.

(b) to (d) Do not arise.

Doubling of Shoranur-Mangalapuram railway line

3482. SHRI J. CHITHARANJAN: Will the Miniser of RAILWAYS be pleased to state:

(a) whether Government are aware that to get the full benefits of the Konkan Railway to Kerala, the doubling of the line between 'Mangalapuram and Shoranur, is very necessary; and

(b) if so, what is Government's reaction to the proposal for doubling this line?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI RAM NAIK): (a): Yes, Sir.

(b) The Railways are according high priority to the work of doubling of Mangalapuram to Shoranur. Four block sections (29 kms.) have already been completed. This year it is planned to complete another 48 kms. The rest of the work will be progressed on priority and is expected to be completed within the 9th Five Year Plan subject to availability of resources.

Repairing of bridges on Pratap Nagar-Chota Udcpur railway line

3483. SHRIMATI URMILABEN CHIMANBHAI PATEL: Will the Minister of RAILWAYS be pleased to state:

(b) whether it is a fact that repairing of two bridges was sanctioned on Pratap nagar-Chota Udepur railway line and the amount needed was sanctioned in last year's Railway Budget;

(c) if so, the reasons for not releasing the amount to the Western Railway; and

(d) when the actual work will start and when it will be completed?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI RAM NAIK): (a): Yes, Sir.

(b) and (c) The work is scheduled to be completed in 21 months, hence funds will be provided in accordance with the progress made.

Inconvenience caused to Shane-Punjab Passengers

3484. SHRI GHUFRAN AZAM: Will the Minister of RAILWAYS be pleased to state:

(a) whether on 18th June, 1998 the Shane-Punjab Express train operating bbtween New Delhi and Amritsar left Jalandhar City Station without waiting for the arrival of the link train from Hoshiarpur which was late thus causing tremendous inconvenience and harassment to the Delhi bound passengers travelling in the link train;

(b) whether Government propose to hold an enquiry into this incident to ascertain the reasons therefor and fix responsibility in this connection; and

(c) if so, the action proposed by Government to check the recurrence of such incidents?